



## Connecting teams through voice

# How VoCoVo improves colleague and customer safety

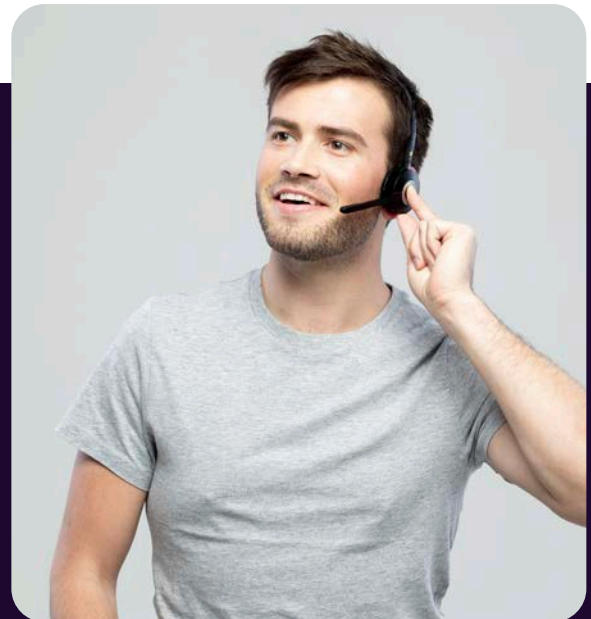
In busy retail settings, it's not easy to communicate from a distance of 2m. VoCoVo can help. Our technology makes social distancing a doddle:

## Connecting colleagues without risk

- VoCoVo Headsets empower colleagues to **communicate instantly** from a safe distance of 2m.
- In a busy retail setting, this means **colleagues can engage with their entire team** without being distracted.
- Colleagues can be **safely distributed** around a store, ensuring that all necessary COVID-19 prevention measures are taken care of.

## Safer workplaces

- From a colleague point of view, our Headsets connect individuals with their team, security staff and deter theft and altercations.
- Colleagues can work anywhere across the store, without buddying up. Our technology ensures everyone is connected and feels secure.



## Customers feel secure

- Consumers prefer retailers that make them feel safe. Seeing colleagues with Headsets reassures customers that social distancing is in place.
- Our Call Points enable customers to ask questions and get answers without having to venture too close. In fact, we've seen an uplift in Call Point usage across the UK this year.

# VoCoVo

## Effective cleaning practises

VoCoVo has our own standard of cleaning measures, which we supply to all our customers. We recommend a series of **top tier cleaning measures**, to ensure headsets are disinfected for colleague use.



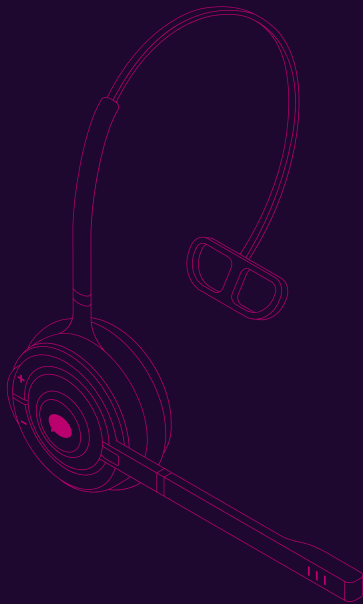
Regular use of D10 anti-bacterial spray



Cleaning every time device is added to or removed from charger



Providing colleagues with the right resources to clean frequently



## Our hardware makes social distancing easy.

VoCoVo's Headsets operate across a crystal clear channel of communication. Colleagues interact as if they're in the same room. This makes team meetings, organising tasks, finding answers to customer queries and checking stock easy.

Our Call Points and Keypads are designed to support colleague and customer interaction, from a safe distance. Call Points, placed across the store, enable two-way customer queries to be answered by the entire team. Keypads, placed at key locations like checkouts, enable colleagues to summon support without leaving their post.

Trusted by



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## VoCoVo supports your team's wellbeing

We work with some of the UK's best loved retailers. After a tough year, we want to thank you for everything your teams have done for us.

## Plan ahead for 2021 with VoCoVo

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